

# Need to claim Universal Credit?

Citizens Advice is here to help

Our Help to Claim service offers support tailored to meet your needs and to make sure your Universal Credit claim is successfully completed.

Whether you need just a little guidance and information or full support with all aspects of making a claim our trained staff are there to help.

Our support might include:

- Answering your questions to make sure you know what you need to do to make a claim
- Use of a secure PC to make your claim, with staff on hand if you get stuck
- Help to understand how Universal Credit works and how it will affect you
- Guidance about managing money and managing your claim online
- Guidance about the evidence you need for your claim and help to check this evidence
- Help to make sure your claim is submitted and paid as quickly as possible

**To get help you can;  
Drop in to our office at Ramsden Hall, Abbey  
Road, Barrow in Furness LA14 5QW**

**or**

**Call our National helpline 0800 144 8 444  
(service is available from 8am to 6pm Monday to Friday)**